

Welcome to our website for the best mobile service options in North America

[www.gianttree.ca](http://www.gianttree.ca)

**Thank you** for purchasing our convenient travel product

**Stop** before return

**Contact us** at [info@gianttree.ca](mailto:info@gianttree.ca) for any questions.

1. Please register your SIM card on <https://go.gianttree.ca> at least 48 hours before the first day of the trip.
2. Your SIM card will be activated before 10:00 am EST on the first day of the trip, and the service will end after 30 days. The phone number will be sent via email as soon as it is activated.
3. Please get in touch with us if you want to extend your service. The monthly price will be lower than the operators' official website price for the first three months.
4. Please turn ON data roaming on your device when you are in Canada and Mexico.
5. You must use an UNLOCKED device, and please refer to the following websites to confirm whether your mobile phone can normally work in the networks of AT&T during their system upgrade and after the upgrade is completed in Feb 2022  
<https://www.att.com/idpassets/images/support/wireless/Devices-Working-on-ATT-Network.pdf>
6. Please refer to the following website for the network coverage of AT&T  
<https://www.att.com/maps/wireless-coverage.html>

**AT&T PREPAID service is subject to the AT&T PREPAID Terms of Service and these Plan Terms or at [att.com/prepaidterms](http://att.com/prepaidterms) (collectively, "AT&T PREPAID Agreement"). Activation and use of AT&T PREPAID service constitutes acceptance of the AT&T PREPAID Agreement. For details on availability, charges, restrictions, and conditions on all AT&T PREPAID phone plans and Add-Ons, go to [att.com/prepaidplans](http://att.com/prepaidplans).**

### Instruction of Activation

**Please at least 48 hours before travel**

1. Please have the SIM card and **password** ready.
2. Log onto <https://go.gianttree.ca>
3. Follow the instructions on the webpage
  - Input the password & email
  - Input the IMEI (Dial \*#06# on your phone pad to show IMEI)
  - Input the first day of your travel
  - Confirm

